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Applicant 30379**Application: 09/683,685****Art Unit: 2188****Fax****RECEIVED
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To: Commissioner for Patents, Unit 2188 **From:** Aleksandar Susnjar

Fax: (703) 872-9306 **Pages:** 1 (ONE) including this cover page

Phone: **Date:** 9/13/2004

Re: Communication Paper 20040830 **CC:**

I just received the Advisory Action (part of paper no. 20040830) mailed August 31st, 2004. This is after I have already sent my response, including RCE and fees. I have attempted to gain electronic (EBC) access to my application to get the latest form of claims in my application, as discussed with the Examiner, as I have lost my own copy and backups due to a mishap. However, I cannot seem to access my application although I do occasionally manage to log in – I get various error messages instead, such as that my (encryption) keys are invalid or that my credentials have expired.

For this reason I was unable to file official amendment to my original claims and replace the word "system" with the word "device", although I have authorized this a number of times already in my previous communications. Please verify my PAIR Direct / EBC access. At the same time, if possible, I would like to switch from using my office computer to my home computer, which I was unable to do before because you did not have my ISP's IP address registered as North American. I, again, authorize the replacement of word "system" in critical claims with the word "device".

Regards,

Aleksandar Susnjar



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